

Community Counseling Skills Training Course

Professional Development Training Course Outline

Category	Community Development	Duration	5 Days
Base Fee	\$1,500 USD	Delivery Mode	Online / On-site Hybrid

Course Introduction

Community counseling plays a pivotal role in enhancing individual and collective well-being by equipping professionals with the skills to effectively address emotional, social, and behavioral challenges within diverse communities. Community Counseling Skills Training Course emphasizes practical strategies, ethical considerations, and culturally sensitive interventions that empower participants to become proficient in fostering resilience, facilitating positive change, and promoting mental health awareness. With the growing demand for mental health support services, community counseling skills have become essential for professionals in social work, education, healthcare, and nonprofit sectors seeking to make a measurable impact.

This training course integrates experiential learning, case study analysis, and evidence-based methodologies to ensure participants gain hands-on experience in assessment, intervention, and counseling techniques. Through interactive sessions, group discussions, and applied exercises, learners will develop competencies in active listening, conflict resolution, empathy-building, and ethical decision-making. By the end of the program, participants will be prepared to implement community-centered counseling practices that foster engagement, empowerment, and sustainable behavioral change.

Programme Curriculum

Community Counseling Skills Training Course

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Course Objectives

By the end of this course, participants will be able to:

1. Understand the foundational principles and theories of community counseling.
2. Develop effective communication and active listening skills for diverse populations.
3. Apply culturally competent counseling approaches in community settings.
4. Identify mental health needs and assess community resources.
5. Implement intervention strategies to address social and behavioral challenges.
6. Facilitate group counseling sessions and workshops.
7. Enhance conflict resolution and problem-solving abilities.
8. Promote mental health awareness and preventive strategies.
9. Navigate ethical dilemmas and maintain professional boundaries.
10. Utilize counseling tools and assessment instruments effectively.
11. Evaluate the outcomes of counseling interventions and programs.
12. Engage community stakeholders in collaborative mental health initiatives.
13. Integrate technology and digital tools in community counseling practices.

Organizational Benefits

- Improved staff capacity in counseling and support services
- Strengthened community engagement and trust
- Enhanced organizational reputation in mental health advocacy
- Reduced social and behavioral challenges among target populations
- Increased efficiency in managing community-based interventions
- Development of leadership skills among counseling professionals
- Improved employee well-being and morale
- Increased retention of trained staff
- Access to practical case studies and applied methodologies
- Promotion of a culture of continuous professional development

Target Audiences

1. Social workers and community support professionals
2. School counselors and educators
3. Healthcare providers and mental health practitioners
4. Nonprofit organization staff
5. Youth and family service coordinators
6. Government community outreach officers
7. HR professionals involved in employee wellness programs

8. Volunteers and interns in mental health programs

Course Duration: 5 days

Course Modules

Module 1: Foundations of Community Counseling

- Overview of community counseling principles
- Theories and models in community practice
- Understanding the role of a counselor in community settings
- Case study: Implementing a neighborhood mental health initiative
- Ethical considerations in counseling
- Assessment tools for community needs

Module 2: Communication and Active Listening

- Building rapport with clients
- Techniques for effective listening and feedback
- Nonverbal communication in counseling
- Case study: Resolving conflicts in a community group
- Strategies for empathetic engagement
- Overcoming communication barriers

Module 3: Cultural Competence in Counseling

- Understanding diversity and inclusion
- Adapting counseling approaches to cultural contexts
- Addressing bias and stereotypes
- Case study: Counseling immigrant families
- Tools for culturally sensitive practice
- Evaluating cultural competence outcomes

Module 4: Mental Health Needs Assessment

- Identifying mental health concerns in communities
- Designing and conducting assessments
- Mapping community resources
- Case study: Mental health screening in underserved populations
- Prioritizing intervention areas
- Data collection and reporting

Module 5: Intervention Strategies

- Individual and group intervention techniques
- Behavioral and cognitive approaches
- Crisis intervention methods
- Case study: Substance abuse intervention program
- Monitoring and evaluating interventions
- Integrating community feedback

Module 6: Group Counseling Techniques

- Facilitating group discussions and workshops
- Managing group dynamics
- Promoting participation and engagement
- Case study: Youth empowerment program
- Conflict resolution within groups
- Evaluating group outcomes

Module 7: Ethical Practices and Professional Boundaries

- Codes of conduct for counselors
- Confidentiality and informed consent
- Handling ethical dilemmas
- Case study: Confidentiality breach in a counseling session
- Professional boundaries and self-care
- Documentation and reporting standards

Module 8: Technology in Community Counseling

- Digital tools for assessment and intervention
- Tele-counseling and online support
- Social media engagement for community outreach
- Case study: Implementing an online mental health program
- Monitoring digital interventions
- Evaluating technology-driven outcomes

Training Methodology

- Interactive lectures and presentations
- Group discussions and role-playing exercises
- Case study analysis for real-world application
- Hands-on workshops and simulations
- Peer-to-peer feedback sessions
- Use of multimedia and digital tools for learning

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

- a. The participant must be conversant with English.
- b. Upon completion of training the participant will be issued with an Authorized Training Certificate
- c. Course duration is flexible and the contents can be modified to fit any number of days.

- d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- e. One-year post-training support Consultation and Coaching provided after the course.
- f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
21 Sep 2026	25 Sep 2026	Online	\$1,000
21 Sep 2026	25 Sep 2026	Physical	\$1,500
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0

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