

Demand Sensing Techniques Training Course

Professional Development Training Course Outline

Category	Logistics and Supply Chain Management	Duration	5 Days
Base Fee	\$1,500 USD	Delivery Mode	Online / On-site Hybrid

Course Introduction

In today’s fast-paced supply chain environment, organizations are increasingly leveraging demand sensing techniques to gain real-time insights into consumer behavior and market fluctuations. Demand sensing integrates advanced analytics, machine learning algorithms, and historical sales data to create highly accurate short-term demand forecasts. This course provides a comprehensive overview of demand sensing principles, including the identification of demand patterns, predictive modeling, and scenario analysis. Participants will learn how to bridge the gap between traditional forecasting methods and real-time operational intelligence, ensuring that inventory management, procurement, and production planning are optimized for accuracy and efficiency.

Demand Sensing Techniques Training Course is designed for professionals aiming to enhance supply chain responsiveness, reduce stockouts, and minimize excess inventory. Through practical exercises, case studies, and interactive sessions, learners will gain hands-on experience in applying demand sensing methodologies to real-world business scenarios. The course emphasizes the strategic importance of integrating demand sensing with sales and operations planning, enabling organizations to respond swiftly to market changes and improve overall operational agility. By the end of the program, participants will possess the knowledge and tools to implement effective demand sensing strategies that drive both organizational performance and customer satisfaction.

Programme Curriculum

Demand Sensing Techniques Training Course

Introduction

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Course Objectives

1. Understand the fundamentals of demand sensing and its role in modern supply chains.
2. Analyze historical sales data to identify demand patterns and trends.
3. Apply advanced statistical and machine learning techniques for demand prediction.
4. Integrate demand sensing with sales and operations planning (S&OP).
5. Improve forecast accuracy using real-time market intelligence.
6. Reduce inventory costs and minimize stockouts through precise demand planning.
7. Develop scenario planning strategies to respond to market volatility.
8. Utilize demand sensing software tools and platforms effectively.
9. Enhance collaboration between supply chain, marketing, and sales teams.
10. Measure and evaluate the effectiveness of demand sensing initiatives.
11. Implement continuous improvement processes for ongoing forecast accuracy.
12. Understand case studies of successful demand sensing applications across industries.
13. Build actionable dashboards and reports to support data-driven decision-making.

Organizational Benefits

- Enhanced supply chain visibility and responsiveness
- Improved forecast accuracy leading to cost reduction
- Optimized inventory levels and reduced waste
- Increased customer satisfaction and service levels
- Better alignment between demand planning and production scheduling
- Reduced operational risks from market volatility
- Faster reaction time to changing market conditions
- Streamlined collaboration across departments
- Data-driven insights for strategic decision-making
- Competitive advantage in supply chain performance

Target Audiences

1. Supply chain managers and planners
2. Demand planners and forecasters
3. Inventory and procurement managers
4. Data analysts and business intelligence professionals
5. Operations managers
6. Sales and marketing strategists
7. Logistics coordinators
8. IT professionals supporting supply chain systems

Course Duration: 5 days

Course Modules

Module 1: Introduction to Demand Sensing

- Overview of demand sensing concepts and principles
- Historical vs. real-time forecasting
- Key metrics and performance indicators
- Benefits of demand sensing for organizations
- Case study: Retail industry implementation

Module 2: Data Collection and Integration

- Sources of demand data
- Data cleaning and preprocessing techniques
- Integration with ERP and CRM systems
- Handling incomplete or inconsistent data
- Case study: FMCG company data integration

Module 3: Forecasting Techniques and Models

- Time series analysis methods
- Regression and machine learning models
- Predictive analytics for short-term demand
- Model validation and accuracy assessment
- Case study: Electronics industry demand forecasting

Module 4: Advanced Analytics for Demand Sensing

- Machine learning algorithms for demand prediction
- Scenario analysis and what-if simulations
- Anomaly detection in demand patterns
- Visualization techniques for insights

- Case study: Apparel industry sales spikes

Module 5: S&OP Integration and Collaboration

- Linking demand sensing with S&OP
- Cross-functional team collaboration
- Decision-making based on forecasts
- KPI tracking and reporting
- Case study: Consumer packaged goods S&OP alignment

Module 6: Software Tools for Demand Sensing

- Overview of popular demand sensing platforms
- Features and functionalities
- Hands-on exercises with software simulations
- Data visualization and dashboarding
- Case study: Implementation in a multinational company

Module 7: Continuous Improvement in Forecasting

- Monitoring forecast accuracy over time
- Identifying gaps and root causes
- Feedback loops and iterative improvements
- Change management in demand sensing adoption
- Case study: Automotive supply chain optimization

Module 8: Real-World Applications and Future Trends

- Industry-specific demand sensing applications
- Emerging trends in predictive analytics
- Leveraging AI and IoT for enhanced demand sensing
- Strategic recommendations for organizations
- Case study: Food & beverage demand surge management

Training Methodology

- Interactive lectures with real-world examples
- Hands-on exercises using demand sensing software
- Group discussions and peer-to-peer learning
- Case study analysis for practical understanding
- Scenario-based problem-solving workshops

- Continuous assessment and feedback sessions

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

- The participant must be conversant with English.
- Upon completion of training the participant will be issued with an Authorized Training Certificate
- Course duration is flexible and the contents can be modified to fit any number of days.
- The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- One-year post-training support Consultation and Coaching provided after the course.
- Payment should be done at least a week before commencement of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
21 Sep 2026	25 Sep 2026	Online	\$1,000
21 Sep 2026	25 Sep 2026	Physical	\$1,500
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0

Start Date	End Date	Location	Price
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21 Sep 2026	25 Sep 2026	Physical	\$0

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