

Training Course on Lead with Purpose and Empathy

Professional Development Training Course Outline

Category	Business	Duration	5 Days
Base Fee	\$1,500 USD	Delivery Mode	Online / On-site Hybrid

Course Introduction

In today’s dynamic and fast-evolving workplace, leadership is no longer just about driving performance—it’s about connecting with people, creating meaning, and building trust. Our **"Lead with Purpose and Empathy"** training course empowers leaders at all levels to embrace a human-centered approach that drives team engagement, inspires authentic collaboration, and cultivates purpose-driven results. Through immersive learning experiences, this course equips leaders with the emotional intelligence, communication skills, and strategic mindset needed to foster a resilient and inclusive work environment.

This leadership development program blends **empathy-based leadership techniques** with **purpose-driven decision-making**, offering practical tools and insights grounded in psychology, neuroscience, and modern leadership theory. By focusing on **emotional intelligence (EQ)**, conscious communication, and personal values alignment, participants will unlock their potential to influence with authenticity, lead with clarity, and navigate complexity with confidence. Whether leading remote teams, managing change, or building culture, this course delivers transformative value for today’s conscious leaders.

Programme Curriculum

Training Course on Lead with Purpose and Empathy

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Course Duration

5 days

Course Objectives

1. Develop **empathy-driven leadership** skills for better team connection.
2. Understand the power of **purpose-led leadership** to drive engagement.
3. Master **emotional intelligence (EQ)** in complex workplace scenarios.
4. Foster **inclusive leadership** and psychological safety in teams.
5. Build stronger **human-centered communication** strategies.
6. Create a **culture of trust and accountability**.
7. Align leadership style with **core personal and organizational values**.
8. Navigate change through **resilient and mindful leadership**.
9. Apply **active listening techniques** to enhance collaboration.
10. Use **transformational leadership** practices to inspire performance.
11. Enhance **self-awareness and self-regulation** for leadership growth.
12. Leverage empathy to resolve conflict and build alignment.
13. Inspire teams with **vision, authenticity, and compassion**.

Organizational Benefits

- Increased employee retention and **engagement**.
- Stronger **team alignment** and cross-functional collaboration.
- Enhanced **emotional culture** and psychological safety.
- Improved **leadership effectiveness** across all levels.
- A more **resilient, inclusive, and people-first workplace**.

Target Audience

1. Mid to Senior-Level Managers
2. HR Leaders and Business Partners
3. Team Leaders and Supervisors
4. Emerging Leaders and High Potentials
5. Entrepreneurs and Startup Founders
6. DEI and Culture Champions
7. Change Management Leaders
8. Learning & Development Professionals

Course Outline

Module 1: Understanding Purpose-Led Leadership

- Defining purpose in leadership
- Purpose vs performance mindset
- Personal leadership vision
- Aligning purpose with team goals
- Case studies on purposeful leaders

Module 2: Building Empathy as a Core Skill

- The science of empathy
- Developing emotional awareness
- Empathy vs sympathy in leadership
- Empathy mapping and application
- Role-playing real scenarios

Module 3: Emotional Intelligence for Leaders

- 5 components of EQ
- Self-regulation techniques
- EQ assessments and exercises
- Impact of EQ on team performance
- Emotional granularity in feedback

Module 4: Leading Through Values

- Discovering core values
- Values-based decision-making
- Integrating values into leadership style
- Cultural alignment with organizational values
- Personal values statement workshop

Module 5: Empathic Communication Techniques

- Non-violent communication
- Listening to understand
- The art of asking powerful questions
- Giving and receiving feedback empathetically
- Building psychological safety

Module 6: Inclusive and Human-Centered Leadership

- Fostering belonging and inclusivity
- Bias awareness and mitigation
- Empowering diverse voices
- Compassionate leadership practices
- Collaborative leadership exercises

Module 7: Leading Change with Empathy

- Understanding change fatigue
- Supporting teams emotionally through change
- Storytelling for inspiring transitions
- Mindfulness practices for change leaders
- Empathy in crisis communication

Module 8: Sustaining Purpose and Empathy in Leadership

- Creating rituals of reflection
- Peer coaching and accountability
- Embedding empathy in systems and processes
- Measuring leadership impact
- Long-term development plan

Training Methodology

- **Experiential Learning** (role-plays, group exercises)
- **Self-Assessment Tools** (EQ & empathy tests)
- **Real-World Case Studies**
- **Peer Learning Circles**
- **Facilitator-Led Workshops**
- **Guided Reflection & Journaling**

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

- a. The participant must be conversant with English.
- b. Upon completion of training the participant will be issued with an Authorized Training Certificate
- c. Course duration is flexible and the contents can be modified to fit any number of days.
- d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- e. One-year post-training support Consultation and Coaching provided after the course.
- f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
21 Sep 2026	25 Sep 2026	Online	\$1,000
21 Sep 2026	25 Sep 2026	Physical	\$1,500
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0
21 Sep 2026	25 Sep 2026	Physical	\$0

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

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